Checking on Standards …
a Canadian Perspective.

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Why Mandatory Instructor Refresher

- Importance
- Frequency (annual)
- Why it should be mandatory
- What should be included
- Who should do it
- Reporting procedure
Why Periodical Course Audits

- Importance
- Frequency (periodical)
- Why it should be mandatory
- What should be included
- Who should do it
- Appendix A - CSC site inspection standards
- Reporting procedure
Appendix A - CSC site inspection standards

- Topics included
  - Facilities
  - Student dress
  - Instructor dress and equipment
  - Motorcycles
  - Instructional standards
  - Exercise layouts
  - Test standards
  - Emergency procedures
Pros and Cons (Part 1)

- **Pros**
  - Better course safety
  - Quality control and standards
  - More efficient implementation of curriculum changes
  - Fewer cost of litigation and insurance
Pros and Cons (Part 2)

Cons

- Cost of Instructor refreshers and audits
- Can be perceived by instructors as a waste of time or lack of trust
- Can create conflicts between Instructors and course management
- Can lead to increased responsibilities on the part of program sponsors due to a lack of implementation on recommendations from audits
The Importance of a systematic approach

- Identification of issues
- Selection of a potential solutions
- Communication of recommended solutions to sponsors and Instructors
- Implementation of solutions
- Documenting results
Conclusion

- Management and Chief Instructors support
- Better trained and safer novice motorcyclists
- Behaviours of motorcyclists on our roads are shaped by their acquired knowledge, skills and attitude
Q&A ?

- Question?
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