

Checking on Standards ... a Canadian Perspective.



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Why Mandatory Instructor Refresher



- Importance
- Frequency (annual)
- Why it should be mandatory
- What should be included
- Who should do it
- Reporting procedure



Why Periodical Course Audits



- Importance
- Frequency (periodical)
- Why it should be mandatory
- What should be included
- Who should do it
- Appendix A - CSC site inspection standards
- Reporting procedure

Appendix A - CSC site inspection standards



- Topics included
 - Facilities
 - Student dress
 - Instructor dress and equipment
 - Motorcycles
 - Instructional standards
 - Exercise layouts
 - Test standards
 - Emergency procedures



Pros and Cons (Part 1)

■ Pros

- Better course safety
- Quality control and standards
- More efficient implementation of curriculum changes
- Fewer cost of litigation and insurance



Pros and Cons (Part 2)

■ Cons

- Cost of Instructor refreshers and audits
- Can be perceived by instructors as a waste of time or lack of trust
- Can create conflicts between Instructors and course management
- Can lead to increased responsibilities on the part of program sponsors due to a lack of implementation on recommendations from audits



The Importance of a systematic approach



- Identification of issues
- Selection of a potential solutions
- Communication of recommended solutions to sponsors and Instructors
- Implementation of solutions
- Documenting results



Conclusion

- Management and Chief Instructors support
- Better trained and safer novice motorcyclists
- Behaviours of motorcyclists on our roads are shaped by their acquired knowledge, skills and attitude

Q&A ?



■ Question?

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